Member ID Cards

If you are a returning member and have an OptumRx ID card, it will not be valid as of August 1. You will use your Blue Cross Blue Shield of Massachusetts (BCBSMA) ID card for both medical and prescription drug purchases. Effective August 1, all members enrolled in the Student Health Insurance Plan will receive a card with their own name on it.

All ID cards are mailed to the address on file with your Registrar’s office. To update your mailing address, contact your Registrar’s office. In order to avoid claims issues, present your Member ID card to your provider’s office each time you receive medical care.

BCBSMA Medical and Prescription ID Card

Enrolled students and dependents will receive an ID card with their own name on it. Dependents will have the same ID number as the subscriber. You will use this ID card for both medical and prescription drug purchases.

If you do not have your ID card, you can still fill a prescription by providing the pharmacist with the following information:

**Plan Name:** Blue Cross Blue Shield of Massachusetts (BCBSMA)  
**Policy Number:** Same as the medical BCBSMA ID number  
**Bin:** 003858  
**PCN:** A4  
**Group:** MASA

Your BCBSMA Member ID is also available 24 hours a day/7 days a week via the [student portal](#).

**How to find your BCBSMA Member ID on the Student Insurance Portal**

1. Gather your Harvard ID and Harvard Key credentials  
2. Log-in to the Student Insurance Portal  
3. Your BCBSMA member ID is displayed in the Messages notification area
Select “View/Update Medical Plans” button to view more details about your Student Health Insurance Plan.

Find your BCBSMA Policy ID on the Portal by following these easy steps below:

1. Make sure you have your Harvard ID and Harvard Key.
2. Log-in to the Student Insurance Portal.
3. From the home page, in the “MESSAGES” box, there will be a notification informing you that your Student Health Insurance Policy/Member ID is “HVA…” This is your Blue Cross policy ID.
Select “View/Update Medical Plans” button to view more details about your Student Health Insurance Plan.

How to order a replacement card

You can order a replacement card by creating a MyBlue account at bluecrossma.com/myaccount, contacting BCBS at 800-257-8141 or contacting HUSHP Member Services.

Dental Insurance Member ID Card

Your Dental Blue Member ID number is the same as the Student Health Insurance Plan (BCBSMA) ID number, but with “XXA” as the prefix. The Student Health Insurance Plan (BCBSMA) prefix is “HVA”. Enrolled students and dependents each receive an ID card with their own name on it. The member ID number is the same on all the cards and members have different suffix numbers.

Plan Name: Dental Blue
Member Number: The same ID number as the Student Health Insurance Plan (BCBSMA) ID number
Prefix: XXA
Group: 002348115
Contact: (800) 257-8141