

# International Claims

- You may have to pay for medical services at the time you receive care and file for reimbursement later.
- [Blue Cross Blue Shield Global Core](#) can help you locate medical care and answer questions when traveling outside the United States. They are available 24 hours a day, 7 days a week by calling **804-673-1177** (this is a collect call number). Please remember to have your ID card available when you call.
- If you receive medical care you will need the following items to [file a claim](#):
  - Receipt of payment(s)
  - Itemized bill: Your bill should have a detailed listing of the service(s) you received and the cost associated with each line of service.
  - Inpatient care will require a copy of your medical record (from hospital that you were admitted to).
- Evacuation and Repatriation is not covered. For information on how to obtain coverage through the University's International SOS membership, visit the [Harvard Global Support Services](#) website for more information. Please note that International SOS is not a health insurance policy.