

MAIL ORDER DELIVERY BENEFIT AVAILABLE NOW

We are happy to announce that the Student Health Insurance Plan now includes a mail order delivery benefit for 90-day fills of most prescription medications.

If you are currently filling a 90-day supply of medication at a retail pharmacy, you will have the option to fill your medication through the Express Scripts mail order pharmacy and have the medication conveniently delivered to you throughout the United States.

GETTING STARTED – HOW TO USE MY MAIL ORDER BENEFIT

Note: If you do not set-up your mail delivery account and payment information prior to Express Scripts receiving the prescription, the medication may still be processed and you will receive an invoice for the cost/copayment. To pay your bill please pay using the following URL www.express-scripts.com/guest/bill/lookup - you will need your invoice number that is included in the payment slip.

REQUEST CURRENT PRESCRIPTIONS BE SENT TO THE MAIL ORDER PHARMACY

Express Scripts, an independent company that administers your pharmacy benefits on behalf of Blue Cross Blue Shield of Massachusetts, will deliver your prescriptions straight to your door. To order prescriptions, choose one of the following options below. In most cases, Express Scripts will contact your doctor directly to arrange 90-day prescriptions, plus refills.

Option 1: visit the [MyBlue App](#) and log into your account:

- If you do not already have an account with [MyBlue App](#), you will need to [create one](#). Note: if you are under the age of 18, you will have to call Express Scripts to get started.
- Select the “My Medication” tab from the menu or at the bottom of your phone
- Under “Pharmacy Programs” select “Express Scripts”
- You will be redirected to the Express Scripts website but will remain logged in
- From here, you can update your address, add payment information, and request that your current medications be moved to mail order delivery

Option 2: call Express Scripts at 1-800-892-5119 (TTY: 1-800-305-5376) and a representative will assist you in getting started

Option 3: ask your doctor to e-prescribe a new, 90-day prescription to Express Scripts, or fax it to 1-800-837-0959

FOR NEW PRESCRIPTION REQUESTS

- To get started, ask your doctor to e-prescribe a new, 90-day prescription to Express Scripts, or fax it to 1-800-837-0959

To learn more about the mail order benefit and process, please review the [mail order FAQ's](#).